

DoD Instruction 5010.43

It is DoD policy that:

- a. All DoD Components shall implement CPI/LSS as an essential tool for improving the operating effectiveness of their organizations across the full range of operational, administrative, science and technology, and support functions.
- b. CPI/LSS concepts, methodologies, and best practices shall be applied to assure cost-effective management and the implementation of improved processes and new technologies throughout the Department of Defense.
- c. Demonstrated performance improvements and results achieved as an outcome of CPI/LSS projects shall be documented and maintained in an automated, transparent fashion for purposes of management review, assessment, research, knowledge sharing, and historical reference.



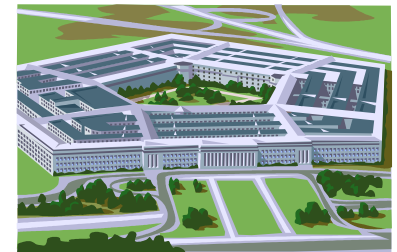
*NII / DoD CIO Continuous
Performance Improvement*

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*NII/CIO Continuous
Performance Improvement*



- *Rapid Improvement Events*
- *Business Process Reengineering*
- *Process Mapping Workshops*
- *Lean Six Sigma Project Facilitation*
- *Metric Identification and Measurement*
- *Project Management*



The NII/CIO Resource
for CPI Professionals

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The Continuous Performance Improvement Team



The CPI team supports the entire NII / DoD CIO organization.

The Continuous Performance Improvement Team is a group of highly trained, project and quality professionals. Our mission is to:

- Assist the NII / DoD CIO organization in gaining a complete understanding of the organization's core processes that are central to mission success and to
- Identify, support and lead Continuous Performance Improvement projects that support the achievement of organizational goals and objectives and move core metrics in a positive direction.

Types of Projects

As the Continuous Performance Improvement initiative in DoD has grown, it has also matured and is no longer a program based solely on the execution of Lean Six Sigma projects. We recognize that each problem is unique and that CPI should not be about a one size fits all solution. It is our goal to work with you to correctly identify and scope projects and then decide on the best approach or method to use to solve the problem. The types of projects we participate in include:

- **Rapid Improvement Events:** CPI facilitators lead a 1 to 3 day event where a problem is well defined and the functional team needs to identify solutions.
- **Process Mapping Workshops:** CPI facilitators lead functional teams in the detailed process mapping of core processes, often as the first step to identify future improvement projects.



CPI leads work with functional teams to lead performance improvement efforts throughout DoD.

- **Business Process Reengineering:** CPI facilitators lead functional groups in the development of a current state map, metrics and system require-

ments and then create a map of the desired future state. The BPR process concludes with an implementation plan to guide the organization in the



CPI leads facilitate process mapping sessions in order to understand core processes.

creation of the future state.

- **Lean Six Sigma Projects:** CPI facilitators lead or coach

process improvement projects where the cause of a problem as well as the solution must be determined. Larger in scope, these types of projects may last up to 6 months.

Submit a Project Idea

Project ideas may be submitted to Ron Richardson, CPI team lead. Once received the CPI team will review the project, determine the best approach to solving the problem and assign a CPI lead to the project. The CPI lead will work with the originator to refine the definition and scope of the project. A preliminary project plan will be provided to the originator prior to the formal project launch.

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